

sonic[®]
SOUND

User Manual



Becoming accustomed to amplification!

While purchasing a hearing system is a major step, it is only one step in a process towards more comfortable hearing. Successfully adapting to the amplification your hearing system provides takes time and consistent use.

You will enjoy more benefits from your Sonic-sound hearing system by taking the following actions:

Wear the system regularly in order to get comfortable with using it.

Begin by wearing your system for short periods of time in quiet environments.

As you get more comfortable with the system, increase the wearing time and wear your hearing system in multiple types of listening environments.

It may take as long as several months for your brain to get used to all the “new” sounds around you. Following these suggestions will give your brain time to learn how to interpret amplification and increase the benefits you get from using a Sonic-sound hearing system.

Introduction to this booklet

The User Manual guides you in how to use and maintain your new hearing aid. Please read the User Manual carefully. This will help you achieve the full benefit of your new hearing aid.

Your hearing healthcare provider has adjusted your hearing aid to meet your specific needs. If you have additional questions please contact your hearing healthcare provider.

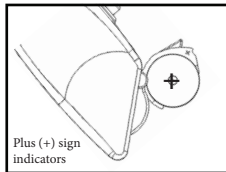


Table of Contents

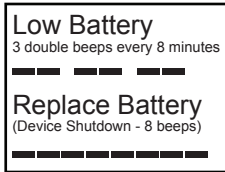
QuickReference.....	1
Your Hearing Aid at a Glance	2
Battery Information	3
Wearing Your Hearing Aid	4
Turning Your Hearing Aid On and Off	5
Labeling.....	6
Operating Instructions (Volume and Program Controls)	7-8
Maintaining Your Hearing Aid	9
Maintaining Your Hearing Aid with a Thin Tube	10
Maintaining Your Hearing Aid with an Earmold	11
Using with Telephones and Cellular Phones	12
Caring for Your Hearing Aid	13
Troubleshooting.....	14
Warnings to Consumer	15
Service and Warranty	16
Precautions.....	17
Compliance Information	18
Warnings to Dispenser	19
Important Notice for Prospective Hearing Aid Users	20

Quick Reference

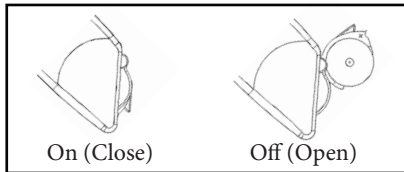
Changing Batteries



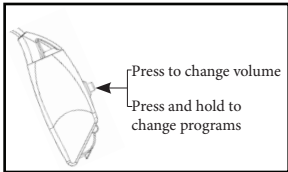
Battery Warnings



On/Off

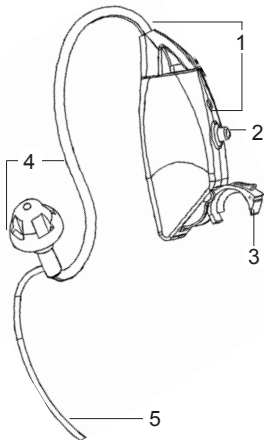


Push Button Operations



Your Hearing Aid at a Glance

- 1. Microphone and Receiver** – Sound enters the hearing aid through the microphone. The receiver delivers amplified sound through the tubing to the ear canal.
- 2. Push button** – A brief press is used to change volume. Press and hold to change programs.
- 3. Battery door** – The battery is inserted here and also functions as the on/off switch. When the door is closed and battery is inserted, the device will be on. Opening the door will turn off the hearing aid. A (+) indicator corresponds to the positive side of the battery. A small hole may be filled with a colored plug to be used as an optional indicator for the right or left ear.
- 4. Thin tube and Dome tip** – Each hearing aid comes with an thin tube and dome tip that connects to the hearing aid receiver. Sound travels through the tubing into your ear canal. (Hearing device is also available with earhook.)
- 5. Retention Loop** – Keeps the tubing securely in place on or over the ear.



For additional information on the use and operation of these hearing aid after reviewing the contents of this instruction guide, contact your hearing healthcare provider or visit www.sonic-sound.nl.

Battery Information

The hearing aid uses a size 10A battery. The battery life varies, depending on the amount of hearing aid use. Battery life is typically 5-7 days.

Low battery indicator

A warning of three double beeps every eight minutes indicates that the battery needs to be replaced. If you do not change your battery, you will hear another warning of six double beeps, at which time your hearing aid will automatically turn off.

Inserting/replacing the battery

Gently pull open the battery door with your fingernail. If a used battery is currently in the compartment, grasp the battery with your thumb and index finger and remove.

Insert the new battery into the battery compartment with the (+) sign on the battery facing the same way as the (+) sign on the battery door. While holding the battery in place, peel off the plastic tab.



Dispose used batteries as you would other electronic waste that potentially contains rare earth metals.



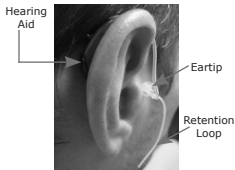
Do not place batteries in your mouth or swallow them under any circumstances. If batteries are swallowed, contact your physician or local poison control center immediately.

Tip: Wait for a few seconds before closing the battery door after peeling the plastic tab. If the door does not close easily, check to see if the battery was inserted properly.

Tip: To prolong battery life, remember to turn your hearing aid off when not in use. Remove the batteries and keep the battery door open will not only conserve the battery's life but also allow internal moisture to evaporate.

Wearing Your Hearing Aid

1. Hold the thin tube or earmold between your thumb and index finger. The opening should be pointing in towards your ear canal with the hearing aid resting upwards over the top of your ear.
2. Place your hearing aid over the top of your ear until it rests securely over/behind the ear.
3. While holding the hearing aid in place, insert the ear tip into your ear canal, and curl/tuck the retention loop along the body of your ear.



The ear tip should be completely, or almost completely, in the ear canal. Proper insertion of the ear tip is key to getting enough loudness and avoid whistling.

For hearing aids with earmolds, please consult with your hearing health professional about putting it on.

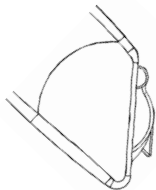
Tip: Pulling down and back on your earlobe may help you insert the thin tube or ear mold into your ear canal more easily.

Tip: If you wear eyeglasses, put your glasses on first and then put your hearing aid on.

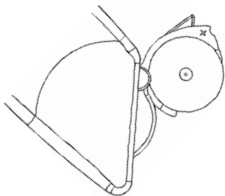
Turning Your Hearing Aid On and Off

Your hearing aid has a battery door that acts as an on/off switch.

1. ON: Close battery door fully.



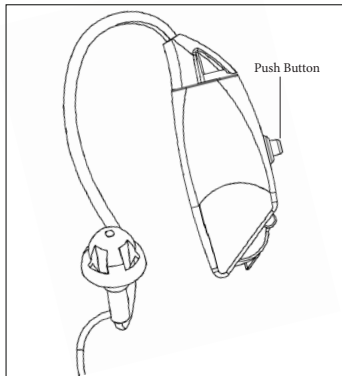
2. OFF: Open the battery door.



It may take several seconds before the hearing aid turns on after inserting the battery. Your hearing healthcare provider can change the start up delay if required.

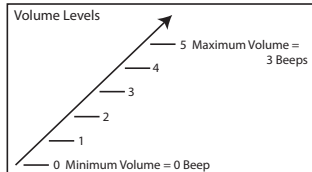
When turning your hearing aid on and off, grasp the top and bottom of the device with your index finger and thumb. Use your thumb to open and close the battery door.

Operating Instructions



Volume Controls

The push button also allows you to choose between volume levels. Press and quickly release the top of the push button to increase the volume. You will hear three beeps when you reach the maximum volume setting and then it will advance to the lowest setting.



Program Controls

The push button allows you to choose between several program settings. Press and hold until you hear a beep to change programs.

The hearing aid will beep to let you know which program has been selected. The dome tip or ear mold must be in your ear to hear the beep(s). Use the program that sounds best the majority of the time.

Within each program, you can also use the volume control to make sounds louder or softer.

For specific features and program settings tailored to your individual use patterns and settings of interest, speak to your hearing healthcare provider. They are trained to work with you to meet your communication needs.

Program 1	♪ 1 beep
Program 2	♪♪ 2 beeps
Program 3	♪♪♪ 3 beeps
Program 4	♪♪♪♪ 4 beeps

Maintaining Your Hearing Aid

Ear wax is natural and common. Ensuring that your hearing aid is free of wax obstruction is an important part of the cleaning and maintenance of your hearing aid.

Depending on your requirements, your hearing aid will have a thin tube and dome tip or a conventional earmold attached to it. In order to maintain your hearing aid, review the warnings below, and follow the instructions on page 10 and 11.



CAUTION: Not following the list below may cause damage to your hearing aid and accessories

- Do not bend the thin tube and tip back and forth to remove it.
- Do not use cleaning wire while the thin tube is connected to the hearing aid.
- Do not use alcohol to clean your earmold or dome tip.
- Do not use sharp tools to dislodge ear wax.
- If your physician prescribes ear drops, clean any moisture that may get into the earmold or tubing.

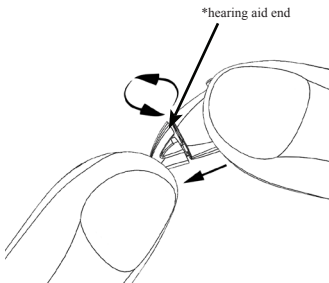
Maintaining Your Hearing Aid with a Thin Tube

Replacing thin tube and dome tip:

For optimal performance, replace thin tube and dome tip every three months.

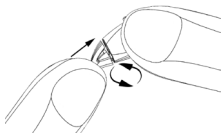
Removing thin tube and dome tip:

Grasp the hearing aid end* of the thin tube. Gently turn approximately 90 degrees and pull to remove the ear tube from the hearing aid.



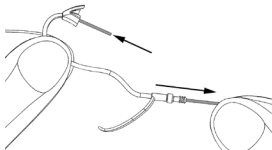
Attaching thin tube and dome tip:

Gently push the hearing aid end of the thin tube onto the hearing aid until it snaps into position and rotate slightly to lock in place.



Cleaning thin tube and dome tip:

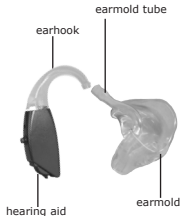
Between replacements, you'll need to clean the thin tube and dome tip with a cleaning wire to remove any debris or accumulated ear wax. Insert cleaning wire into thin tube as indicated below.



Maintaining Your Hearing Aid with Earmold

Ask your hearing healthcare provider to see if this applies to you.

1. Remove the earmold tube from the earhook
2. Wash the tube with warm soapy water and blow air through the tube to remove any water left inside the tube
3. Leave the earmold and tube out overnight to allow any water left inside to dry
4. After the earmold and tube is dry, reconnect the ear mold tube to the ear hook



Using with Telephones and Cellular Phones

Traditional corded phones, cordless phones and cellular phones.

First, try to use the phone as you normally would hold it. If you cannot hear well, move the handset up slightly to find the position that sounds best to you. If you encounter whistling, tilt the phone handset at an angle until the whistling stops. It may help to turn the volume up on your phone.

Practice using the telephone with someone familiar to you. Try moving the phone around to get the best sound.

Telecoils

Your device contains a telecoil which needs to be activated by your hearing healthcare provider. The telecoil converts electromagnetic signals directly from the telephone into sound. To use the telecoil, select the appropriate program setting, using the push button. The telecoil setting may allow you to hear more clearly on the telephone. After finishing your phone call, change back to your preferred listening program.

If your phone is labeled “Hearing Aid Compatible,” it works with a telecoil.

Other uses of a telecoil

Many people use the telecoil with assistive listening devices called induction loops. If you go to a public event, and the room is “looped,” then you can use your telecoil. Set your hearing aid to the telecoil program. Sound is transmitted to your hearing aid, allowing you to hear the speaker more clearly. After the event, change back to your preferred listening program.



If you are in a location with an induction loop system, you will notice this symbol. This means the location you are presently in has special accommodations for the hearing impaired.

Caring for Hearing Aid

Open battery door when not in use.

Protect your hearing aid from excessive heat.

Regular use of a dehumidifier can help prevent corrosion and prolong the life of your hearing aid.



Always remove your hearing aid when using hair care products. The hearing aid can become clogged and cease to function properly.



Do not wear your hearing aid in the bath or shower or immerse them in water.



If your hearing aid gets wet, do not attempt to dry them in an oven or microwave. Do not adjust any controls. Open the battery door immediately, and allow your hearing aid to dry naturally for 24 hours.



Handle with care. Do not drop your hearing aid or knock them against hard surfaces.



During transport or storage, the temperature should not exceed the limit values of 14° to 158° Fahrenheit (-10° to 70° Celsius) for a long period of time.



The air pressure range between 500 and 1100 hPa is appropriate.



During transport or storage, the relative humidity should not exceed the limit values of 10% to 95% for a long period of time.



In the event of unexpected operation or events, consult with your hearing healthcare provider or visit www.sonic-sound.nl for support

Troubleshooting

CAUSE	POSSIBLE REMEDY
1. No sound or not loud enough	
Not turned on	Turn on by closing the battery door
Low/Dead Battery	Replace battery
Ear Wax	Clean as necessary
Battery upside down	Insert battery, plus side (+) up
Moisture	Open battery door and allow to dry
2. Whistling or feedback	
Device not inserted properly	Remove and re-insert
Poor fitting device	Consult your hearing healthcare provider
Hair or clothes near ear	Move hair or clothing near ear
3. Device falling out of ears	
Poor fit	Contact your hearing healthcare provider

Warnings to Consumer

- Hearing aids should only be used as directed by your physician or hearing healthcare professional.
- Do not use your hearing aid in explosion hazardous areas.
- Allergic reactions to hearing aids are unlikely. However, if you experience itching, redness, soreness, inflammation or a burning sensation in or around your ears, inform your hearing healthcare professional and contact your physician.
- In the unlikely case that any parts remain in the ear canal after the removal of the hearing aid, contact a physician immediately.
- Remove your hearing aid(s) for CT and MRI scans or for other electromagnetic procedures.
- Special care should be exercised in wearing hearing aid when maximum sound pressure levels exceed 132 decibels. There may be a risk of impairing your remaining hearing. Speak with your hearing healthcare professional to ensure the maximum output of your hearing aid is suitable for your particular hearing loss.
- Never leave your hearing aid(s) or batteries where small children and pets can reach them. If batteries are swallowed, consult your physician or local poison control center immediately
- If you feel pain in or behind your ear, if it is inflamed, if skin irritation or accumulations of ear wax occur, please check with your hearing healthcare provider or physician
- Hearing programs in the directional microphone mode reduce background noises. Please be aware that warning signals or noises coming from behind, e.g. cars, are partially or entirely suppressed

Service and Warranty

Sonic-sound offers you a comprehensive warranty, valid starting from the date of purchase. Please ask your hearing healthcare provider about the term of the warranty. The warranty covers manufacturing defects. Warranty does not cover accessories (thin tubes, earhooks, batteries, etc.).

No warranty claims will be considered if the hearing aid shows abnormal wear and tear, improper handling or care, exposure to chemicals, immersion in water or undue stress. In case of damage caused by third parties or non-authorized service, the sonic-sound warranty is null and void. This warranty does not cover services performed by a hearing care professional at his or her workplace.

Serial number of the left hearing aid:	
Serial number of the right hearing aid:	
Purchase date:	

Precautions

- Hearing aids will not restore normal hearing and will not prevent or improve a hearing impairment resulting from organic conditions. The use of hearing aids is only part of hearing rehabilitation. Auditory training, lip reading instruction, and learning to interpret gesture cues may be required as well.
- In most cases, infrequent use of hearing aid does not provide full benefit. Once you have become used to wearing your hearing aid, wear your hearing aid all day every day.
- Your hearing aid uses the most modern components to provide the best possible sound quality in every listening situation. However, communication devices such as digital cell phones can create interference (a buzzing sound) in hearing aids. If you experience interference from a cell phone being used close by, you can minimize this interference in a number of ways. Switch your hearing aid to another program, turn your head in a different direction, or move away from the cell phone.

Compliance Information



The symbol with the crossed-out garbage bin is to make you aware that this hearing aid may not be thrown away as normal household waste. Please dispose of old or unused hearing aid, at waste disposal sites intended for electronic waste, or give your hearing aid to your hearing care professional for disposal. Proper disposal protects the environment and health.



Symbol for Consult Instructions for Use.



Symbol for keep dry.



Symbol for caution. This is a safety symbol used to highlight that there are specific warnings or precautions associated with the devices that are not otherwise found on the label.



Telecoil compatible assisted listening device



Manufactured by:
Intricon
1260 Red Fox Road
Suite 100
Arden Hills, MN 55112 USA



Symbol for fragile, handle with care.



Year of manufacture is the first 2 digits of the serial number (assume 2 digits are preceded by “20”; e.g. “14” = year 2014)



The serial number (S/N) is located on the hearing aid as a 8-digit number. *Refer to illustration and S/N information on page 6.*

Warnings to Dispenser

A hearing aid dispenser should advise a prospective hearing aid user to consult promptly with a licensed physician (preferably an ear specialist) before dispensing a hearing aid if the hearing aid dispenser determines through inquiry, actual observation, or review of any other available information concerning the prospective user, that the prospective user has any of the following conditions: (i) Visible congenital or traumatic deformity of the ear. (ii) History of active drainage from the ear within the previous 90 days. (iii) History of sudden or rapidly progressive hearing loss within the previous 90 days. (iv) Acute or chronic dizziness. (v) Unilateral hearing loss of sudden or recent onset within the previous 90 days. (vi) Audiometric air-bone gap equal to or greater than 15 decibels at 500 hertz (Hz), 1,000 Hz, and 2,000 Hz. (vii) Visible evidence of significant cerumen accumulation or a foreign body in the ear canal. (viii) Pain or discomfort in the ear. Special care should be exercised in selecting and fitting a hearing aid whose maximum sound pressure level exceeds 132 decibels because there may be risk of impairing the remaining hearing of the hearing aid user. [This provision is required only for those hearing aids with a maximum sound pressure capability greater than 132 decibels (dB).]

Important Notice for Prospective Hearing Aid Users

Good health practice requires that a person with a hearing loss have a medical evaluation by a licensed physician (preferably a physician who specializes in diseases of the ear) before purchasing a hearing aid. Licensed physicians who specialize in diseases of the ear are often referred to as otolaryngologists, otologists or otorhinolaryngologists.

The purpose of medical evaluation is to assure that all medically treatable conditions that may affect hearing are identified and treated before the hearing aid is purchased. Following the medical evaluation, the physician will give you a written statement that states that your hearing loss has been medically evaluated and that you may be considered a candidate for a hearing aid. The physician will refer you to an audiologist or a hearing aid dispenser, as appropriate, for a hearing aid evaluation. The audiologist or hearing aid dispenser will conduct a hearing aid evaluation to assess your ability to hear with and without a hearing aid. The hearing aid evaluation will enable the audiologist or dispenser to select and fit a hearing aid to your individual needs. If you have reservations about your ability to adapt to amplification, you should inquire about the availability of a trial-rental or purchase-option program. Many hearing aid dispensers now offer programs that permit you to wear a hearing aid for a period of time for a nominal fee after which you may decide if you want to purchase the hearing aid. Federal law restricts the sale of hearing aids to those individuals who have obtained a medical evaluation from a licensed physician. Federal law permits a fully informed adult to sign a waiver statement declining the medical evaluation for religious or personal beliefs that preclude consultation with a physician. The exercise of such a waiver is not in your best health interest and its use is strongly discouraged.



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